

# UNLOCKING POTENTIAL TRANSFORMING LIVES



## APPLICANT PACK

Thank you for your interest in the above role. Below, you will find the job description and person specification, outlining how the different criteria will be assessed throughout the recruitment process. You will also find information on the recruitment and selection process and key dates.

### Job Description

Job Purpose	
<p>The post holder will be responsible for performing a variety of administrative tasks within Business Improvement with a particular focus on Information Management, including Data Protection, Subject Requests and Freedom of Information (FOISA). The post holder will process collate, audit and report on a range of data. The post holder will provide support to and relief cover for Administrators and will liaise with and respond to request from external stakeholders such as the Independent Prison Monitors (IPM) and the Scottish Public Services Ombudsman (SPSO).</p> <p>The post holders will be required to work alternate weeks to cover the mail:</p> <p>Week 1 – Monday to Friday Week 2 - Tuesday to Saturday</p>	
Key Responsibilities	
1	Collate and process information to respond to Subject Requests and FOIs in line with relevant legislation (DPA, FOISA).
2	Process, collate, audit and report critical business data and report using Microsoft Excel, PowerPoint, Business Objects and PR2.
3	Liaise with stakeholders such as the SPSO, IPM and manage enquiries.
4	Coordinate PCF1 complaints, Internal Complaints Committee (ICC) and Loss or Damage to Prisoner Property claims (LODPP).
5	To maintain accurate record keeping in line with relevant document retention policies.
6	To provide relief cover and support for the Governors PA, Mail Admin Assistant and supporting the Business Improvement Manager and Senior Management Team where required.

### Person Specification & Assessment Information

Our selection approach is based upon the principle of merit which means that we will look to appointment the person who best meets the requirements of the role as outlined in the person specification. In determining the most meritorious candidate, applicants will be assessed against the published criteria during the selection process, as detailed below. The most meritorious candidate will be the one who best meets the essential criteria for the role. Performance against any published desirable criteria will only be considered where two or more candidates have performed equally against the essential criteria and there is a need to use the desirable criteria to identify the preferred candidate.

Criteria	Essential/Desirable?	When assessed?
<b>Qualifications</b>		
Minimum of five National 5 (or equivalent) qualifications including English and Mathematics or at least 6 months' relevant experience gained in a similar role and/ or environment.	<b>ESSENTIAL</b>	Sift 1
Willing work towards relevant certificates in DPA/FOISA.	<b>DESIRABLE</b>	Competency interview
<b>Experience</b>		
Experienced in producing official written communications and varying communication styles to suit the recipient.	<b>ESSENTIAL</b>	Competency sift Competency interview
Competent in all Microsoft Packages.	<b>ESSENTIAL</b>	Competency sift Competency interview
Experienced in processing/ managing sensitive information.	<b>ESSENTIAL</b>	Competency sift Competency interview
<b>Knowledge &amp; Skills</b>		
Excellent communication skills: both written and verbal. To communicate confidently and effectively with individuals at all levels both internally and externally.	<b>ESSENTIAL</b>	Competency interview
Experience and awareness of meeting deadlines within a dynamic working environment.	<b>ESSENTIAL</b>	Competency interview
Ability to identify problems and make appropriate decisions to address the root cause.	<b>ESSENTIAL</b>	Competency interview

Knowledge of relevant legislation (Prison Rules, DPA, FOISA).	ESSENTIAL	Competency interview
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Selection Process Key Dates

Vacancy Closes for Applications	<input type="text"/>	Time	12 noon
Interview Date*	<input type="text"/>		

\*please note interview dates are subject to change.

If you have any queries regarding the vacancy or have a disability which you feel may affect your performance at any stage in the recruitment and selection process, please contact **HR Team** by email at: **EdinburghHRTeam@prisons.gov.scot** or by telephone on: **0131 444 3010** to allow reasonable adjustments to be made to assist you.

