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UNLOCKING POTENTIAL TRANSFORMING LIVES

**APPLICANT PACK**

**Integrated Case Management/ Risk Management Admin Assistant**

Thank you for your interest in the above role. Below, you will find the job description and person specification, outlining how the different criteria will be assessed throughout the recruitment process. You will also find information on the recruitment and selection process and key dates.

**Job Description**

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| **Job Purpose** | |
| The post holder will support the organisation of case conferences with internal and external agencies, prepare all relevant case conference documentation, take minutes of case conferences and undertake file updating in various formats. The post holder will also provide administrative support to the weekly Risk Management Team (RMT) meetings by taking the minutes. Information to be recorded in line with the ICM Guidance Manual, RMT Guidance and relevant GMAs. | |
| **Key Responsibilities** | |
| 1 | Daily responsibility for minute taking during case conferences and weekly in RMT. |
| 2 | Accurately maintain filing systems relating to Integrated Case Management process. |
| 3 | Update prisoner records including Prisoner Record System on a weekly basis. |
| 4 | Record updates to support the ICM process and provide relevant statistics on a monthly basis. |
| 5 | Coordinating with external and internal agencies to ensure their attendance for ICM/RMT. |
| 6 | Communicate information with relevant internal and external partners daily. |
| 7 | Collating the relevant documents from partner agencies/departments for presentation at the ICM/RMT. |

**Person Specification & Assessment Information**

Our selection approach is based upon the principle of merit which means that we will look to appointment the person who best meets the requirements of the role as outlined in the person specification. In determining the most meritorious candidate, applicants will be assessed against the published criteria during the selection process, as detailed below. The most meritorious candidate will be the one who best meets the essential criteria for the role. Performance against any published desirable criteria will only be considered where two or more candidates have performed equally against the essential criteria and there is a need to use the desirable criteria to identify the preferred candidate.

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| **Criteria** | **Essential/Desirable?** | **When assessed?** |
| **Qualifications** | | |
| Minimum of two National 5 (or equivalent) qualifications including English and Mathematics or six months relevant experience. | **ESSENTIAL** | Initial sift |
| **Experience** | | |
| Competent and experienced in all aspects of administration. | **ESSENTIAL** | Competency sift and interview |
| Competent in the use of all Microsoft Packages. | **ESSENTIAL** | Competency sift and interview |
| **Knowledge & Skills** | | |
| Excellent communication both written and verbal | **ESSENTIAL** | Competency sift and interview |
| Ability to prioritise workload to meet departmental and organisational deadlines. | **ESSENTIAL** | Competency sift and interview |
| Ability to work individually and as part of a team. | **ESSENTIAL** | Competency sift and interview |
| Ensure accuracy and attention to detail. | **ESSENTIAL** | Competency sift and interview |

**Selection Process Key Dates**

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| --- | --- | --- | --- |
| **Vacancy Closes for Applications** | 13 February 2023 | **Time** | 12 noon |
| **Interview Date\*** | TBC | | |

**\*please note interview dates are subject to change.**

If you have any queries regarding the vacancy or have a disability which you feel may affect your performance at any stage in the recruitment and selection process, please contact **HR Team** by email at: **EdinburghHRTeam@sps.pnn.gov.uk** or by telephone on: **0131 444 3010** to allow reasonable adjustments to be made to assist you.

[](http://www.stonewall.org.uk/diversity-champions-programme)****