

# UNLOCKING POTENTIAL TRANSFORMING LIVES



## APPLICANT PACK

Thank you for your interest in the above role. Below, you will find the job description and person specification, outlining how the different criteria will be assessed throughout the recruitment process. You will also find information on the recruitment and selection process and key dates.

### Job Description

Job Purpose	
To provide general administrative services to the Prisoner Accounts Department. The post holder will be responsible for a variety of tasks including; the administration of prisoner's personal cash accounts, booking prisoner visits, paying prisoner wages and responding to general enquiries. The post holder will be responsible for ensuring accurate data input and processing and recording of prisoners handed in cash on the Prisoner Records Database (PR2).	
Key Responsibilities	
1	Provide administrative support within the department, responding to departmental queries/requests for information and carry out ad-hoc duties as directed by area management.
2	Maintain accurate computerised records/databases/PR2, reporting on this information as required.
3	Maintain the secure management of paper/electronic files held within department, ensuring the secure transit of files to internal and external agencies.
4	Diary management, attending meetings and documenting appropriately.
5	Produce various written correspondence to internal and external agencies.
6	Other duties, commensurate with role and level within the organisation, deemed necessary to ensure the continuation of an effective and efficient service.

### Person Specification & Assessment Information

Our selection approach is based upon the principle of merit which means that we will look to appointment the person who best meets the requirements of the role as outlined in the person specification. In determining the most meritorious candidate, applicants will be assessed against the published criteria during the selection process, as detailed below. The most meritorious candidate will be the one who best meets the essential criteria for the role.

Performance against any published desirable criteria will only be considered where two or more candidates have performed equally against the essential criteria and there is a need to use the desirable criteria to identify the preferred candidate.

Criteria	Essential/Desirable?	When assessed?
<b>Qualifications</b>		
A minimum of two National 5 (or equivalent) qualifications, including English and Mathematics or relevant experience gained in a similar role and/or environment. <b>ESSENTIAL</b>	Essential	<ul style="list-style-type: none"> <li>• Application</li> </ul>
<b>Experience</b>		
Competent in the use of Microsoft Office packages including Word, Excel and Outlook. <b>ESSENTIAL</b>	Essential	<ul style="list-style-type: none"> <li>• Application</li> <li>• Interview</li> </ul>
Experience of maintaining computerised records/databases and reporting on this information. <b>ESSENTIAL</b>	Essential	<ul style="list-style-type: none"> <li>• Application</li> <li>• Interview</li> </ul>
Experience of recording and producing accurate minutes of meetings. <b>DESIRABLE</b>	Desirable	<ul style="list-style-type: none"> <li>• Interview</li> </ul>
<b>Knowledge &amp; Skills</b>		
Excellent numeracy skills and ability to analyse, interpret and report on a range of information. <b>ESSENTIAL</b>	Essential	<ul style="list-style-type: none"> <li>• Interview</li> </ul>
Well-developed communication skills at all organisational levels, both written and verbal. <b>ESSENTIAL</b>	Essential	<ul style="list-style-type: none"> <li>• Application</li> <li>• Interview</li> </ul>
Ability to effectively prioritise workload to meet departmental and organisational deadlines. <b>ESSENTIAL</b>	Essential	<ul style="list-style-type: none"> <li>• Interview</li> </ul>

## Selection Process Key Dates

<b>Vacancy Closes for Applications</b>	<input type="text"/>	<b>Time</b>	23:55
<b>Interview Date*</b>	<input type="text"/>		

**\*please note interview dates are subject to change.**

If you have any queries regarding the vacancy or have a disability which you feel may affect your performance at any stage in the recruitment and selection process, please contact **Rebekka Thomson** by email at: **Rebekka.Thomson@prisons.gov.scot** or by telephone on: **0141 770 2030** to allow reasonable adjustments to be made to assist you.

